

The City of Santa Clara is providing wireless connectivity in this facility as a public service and offers no guarantees or representations that any use of the wireless connection is in any way secure, or that any privacy can be protected when using this wireless connection. Use of this wireless connection is entirely at the risk of the user, and the City is not responsible for any loss of any information that may arise from the use of the wireless connection, nor is the City responsible for any loss, injury, or damages resulting from the use of the wireless connection.

What is needed or recommended?

- * Your laptop with built-in wireless or a wireless card (A, B or G)
- * Networking set to auto-assignment of IP (DHCP) and DNS
- * Proxy server not enabled (under Internet Options)
- * Up-to-date virus protection program.

How do I connect?

- 1) Open your wireless network icon
- 2) Search for available wireless access points and select SCCL and connect 3) Open your browser. A page may come up with the City's Terms and Conditions. Click on the "I Agree" button if it comes up.

If unable to connect:

- * Newer laptops may have a wireless on/off button
- * Some firewalls may need to be disabled
- * Verify that your wireless network properties are set to obtain an IP address automatically
- * Try rebooting your computer
- * Contact your computer vendor for technical support.